

# TERMS AND CONDITIONS

By using or any purchase at our website, ONE PLUS TWO ( <https://www.oneplustwo.my/> ) you are acknowledged of reading and agreeing to the Terms & Conditions, including those additional terms and conditions and policies referenced herein and/or available by hyperlink. These Terms & Conditions apply to all users of the site, including without limitation users who are browsers, vendors, customers, merchants, and/ or contributors of content. ONE PLUS TWO reserves the right to change or update these Terms without prior notice any of the detail of the product on the site, including prices, colours and sizes.

## **Payment & Charges**

ONE PLUS TWO has the right to amend prices found in this website at any time available. Despite our dedication in maintaining accurate and correct pricing on the website throughout the time, there may be error(s) from time to time. Should there be such situations of error, you will be notified via email before your ordered product(s) are delivered to you.

Fee of shipping is not included in the product's price. Shipping fees will be decided upon the size of the product and your order in total cost. All sale items are excluded from other promotions and coupon code. Unless otherwise stated.

Order will be accepted via email. As purchase orders are made at <https://www.oneplustwo.my/>, you will be receiving a confirmation email of the order and the billing details once the payment is confirmed. Once the payment of your order is credited to us, the product(s) will be delivered to you. Terms and conditions of shipping/delivery applied.

## **Placing & Order**

Orders made on Monday to Saturday by 12:00 PM GMT (excluding holidays) are shipped within the same day ordered. Orders made after 12:00 PM GMT and during Holidays are shipped the next working day. Orders made on Sunday will be shipped out the following Monday (excluding a Monday that falls on Holiday). ONE PLUS TWO follows the holidays subjected in Malaysian calendar.

## **Order Confirmation**

Goods sold are not refundable. There will be no exchange and/ or refund for all promotional, sale, discounted including coupon used and limited launch item after the purchase is made. When your purchase is completed, you will get an automatic order confirmation to the email address that you've registered with our website earlier. If there is no confirmation after a few minutes, please check in your spam/junk folder. You should also be able to see your order under "my site" when you are logged in. You could also check your order status there and it will be updated regularly when we have shipped your order, and that is also where your order will be searchable. Note that the confirmation email is automated generated, should there be something missing in your order we will contact you in a separate email.

**Lost or Damaged Goods**

You understand and agree that CROSSOVER shall not bear any direct or indirect damages done by any of the services that we provided. All items purchased are at your own risk. Any damages caused by the shipping is to be taken up by you with the shipping company. We shall not assume any responsibility for lost packages.

**Privacy**

ONE PLUS TWO respects any customers' information and treated as private and confidential that we will never share the obtained the details with any exterior affiliations or individuals. We will only collect information where it is necessary for us to do so, and we will only collect information if it is relevant to our dealings with you. By visiting this website, you are accepting the practices described in this Privacy Notice.

**Disclosure of Personal Information**

We will not share or sell your data to any other organisations or third parties. Other than, ONE PLUS TWO will share the necessary information to third parties due to any related to the delivery of products. We may however use your contact information to send newsletters or any marketing purpose from us.

ONE PLUS TWO reserves the right to modify and change the Privacy Policy at any time.

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