

Order Number :

Order Date :

Item name	QTY	Return Code

Returns code : Reason for return

1. Late arrival of parcel
2. Looks different from website - style
3. Looks different from website - colour
4. Ordered more than one size
5. Poor quality - material is too thin
6. Poor quality - material is too thick
7. Poor quality - material is scratchy
8. Poor quality - unsatisfactory workmanship
9. Doesn't fit - I'm actually in between sizes
10. Doesn't fit - took my usual size but too long
11. Doesn't fit - took my usual size but too short
12. Doesn't fit - took my usual size but too tight
13. Doesn't fit - took my usual size but too loose
14. Doesn't suit me - colour
15. Doesn't suit me - style

**Multiple reasons may be selected.*

Need to return something?

We accept returns for regular priced items in their original condition and their tags intact!

*Exclude : Order made with promotional codes(unless otherwise stated),sales item, intimates, swimwear, and accessories i.e. jewellery and bags.

We reserve the right to reject any returns that doesn't fulfil our return policy.

Here's how it work:

1. Indicate the item(s) you'd like to return and the relevant return code(s). Enclose this form in you return parcel.
2. Once your return has been processed (within 14 business day from our receipt date of the parcel), a gift voucher code with one year validity will be issued to your Saou account.

Need assistance?

Write us at saoustudio@gmail.com - We're happy to help !

Your return should reach us within 7 calendar days from delivery date.

For more information about our return policy, visit <https://www.saoustudio.com/legal/return-policy>