FAQ

FPX Nationwide Campaign

FPX and Win ("Contest")

1. When is the Contest Promotion Period?

Promotion Period is from 1 August 2018 – 31 October 2018.

2. Who is eligible to participate?

Individuals or companies that use FPX as the payment option.

3. What is the contest entry eligibility for customer?

- Individual who is eighteen(18) years of age and above
- Possess valid documentation (ie: identity card or passport)
- Possess Internet Banking account with any of FPX participating banks
- Only Successful FPX transactions within the Promotion Period

4. Any registration required for this Contest?

No.

5. Can I have more than one entry for the Contest?

Yes , unlimited entries for the Contest is allowed.

6. Is there any minimum checkout amount via FPX?

Yes , the minimum amount is RM 1 for B2C retail payments and RM 2 for B2B corporate payments.

7. How to participate in this Contest?

You only need to checkout at any of the participating merchant website and pay using FPX.

8. How do I know which online merchant are participating in the Contest

Participating merchant will display the Contest information and visuals on their website, mobile application, email newsletter, e-statements or social media platform.

9. What are the prizes that I can win?

	Prize (per person)	Number of Winner
Grand Prize	Honda Civic 1.8S	2
Consolation Prize	Cash Vouchers worth RM 5,000	10

10. How are winners selected?

Winners are selected via random selection by the Organizer.

11. How are the winners notified?

Winner name list will be published on <u>www.paynet.my</u> and notification via phone call by the representatives from participating merchants or participating banks.

12. What do I need to do once I am shortlisted as the winner?

The shortlisted Winners will be contacted to answer two (2) questions.

13. Can a Participant win more than one (1) prize during Contest Period?

No. A Participant can only win one (1) prize during the Contest Period.

14. Who can I contact for questions on the Contest?

You may visit bank's website or log on to www.paynet.my to view the Contest's Terms and Conditions.

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